

## **HOW TO CONTACT YOUR CASEWORKER**

Because of the large volume of cases handled by this office, personal interviews or appointments are not possible under normal circumstances. If you wish to communicate with your caseworker, you may send a letter with your request or question. You may **FAX** your letter to your caseworker at (260) 927-2353 or you may **MAIL** your letters to your caseworker at:

DeKalb County Title IV-D  
220 E. 7<sup>th</sup> Street, Suite 130  
Auburn, IN 46706

Hours: Monday through Friday 8 – 4

If you have access to **EMAIL** you may email your caseworker at the following address:

[titleivd@co.dekalb.in.us](mailto:titleivd@co.dekalb.in.us)

**Be sure you put your caseworker's name in the subject line. Any emails that do not have the caseworker's name in the subject line will be deleted before your caseworker sees it.** Your caseworker is determined by the person who is to pay support's last name. Effective June 29, 2016, the following chart is the way cases are broken up:

<b>A – D</b>	Michelle	<b>E – L</b>	Caeli
<b>M – R</b>	Kristina	<b>S – Z</b>	Loretta

Any questions regarding your appointments, please call: (260) 925-3450

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### **TO CHECK ON YOUR CHILD SUPPORT PAYMENT**

**KIDS LINE: 1-800-840-8757**

**WEBSITE: [www.mychildsupport.in.gov](http://www.mychildsupport.in.gov)**

You will be able to view your last 5 child support payments that were disbursed or paid. To access the date you will need your MPI number and a Pin number. The Pin numbers are requested through the website. To ensure delivery of your pin notice, your address needs to be correct on our system.

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### **TO GET A COPY OF THE PARENTING TIME GUIDELINES YOU MUST GO ONLINE TO:**

<http://www.in.gov/judiciary/rules/parenting>

Indiana Visa Debit Card – Customer Service Number: 1-888-393-5866